

# 2020 NHS Staff Survey

## Acute and Corporate headlines



**58%**  
of people  
took part



**Engagement Score**  
**6.9/10**  
Improved from 2019



**Survey results are reported through 10 key themes.** 9/10 themes have improved from 2019 5 being statistically significant; health and wellbeing, morale, bullying and harassment, safety culture and staff engagement; 3 themes exceeded and 1 theme met the average bench mark, compared to other acute trusts.

**Where we  
have improved  
from 2019**



I recommend the  
IOW NHS Trust as a  
place to work

**Up 10%**  
57%



If a friend or relative needed  
treatment I would be happy with  
the standard of care provided here

**Up 11%**  
54%



My organisation takes  
positive action on  
health and wellbeing

**Up 10%**  
32%



In last 3 months, I have not  
come to work when not feeling  
well enough to perform duties

**Up 10%**  
51%



I have adequate materials,  
supplies and equipment  
to do my work

**Up 9%**  
56%



My organisation treats staff  
involved in errors, near misses  
and incidents fairly

**Up 8%**  
60%



I feel confident that my  
organisation address concerns  
about unsafe clinical practice

**Up 8%**  
56%



Communication between  
senior management and  
staff is effective

**Up 8%**  
36%

**Here are  
the questions  
where we have  
scored above  
90%**



I feel trusted  
to do my job



I have not experienced physical  
violence from managers



I have not experienced physical  
violence from other colleagues



I have not experienced discrimination  
from patients, service users, their  
relatives or other members of the public



I have not experienced  
discrimination from my manager,  
team leader or other colleagues

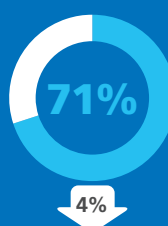


I know how to report  
unsafe clinical practice

**Where  
we need to  
improve**



I have personally  
experienced physical  
violence at work  
from patients,  
service users, their  
relatives or members  
of the public



When I have  
experienced  
physical violence  
at work it has  
been reported



My team often  
meet to discuss  
the team's  
effectiveness